

## IN YOUR NEIGHBORHOOD

LEAD OR BECOME A MEMBER OF KEEP INDIANAPOLIS BEAUTIFUL'S (KIB) ADOPT-A-BLOCK PROGRAM by committing to keep your street clean of litter. You can get free tools, trees and native plants. Learn more at: [www.kibi.org/adopt-block](http://www.kibi.org/adopt-block) 😊💧

Pull up KIB's **Adopt-a-Block** map to see who else in your neighborhood is working hard to keep their block clean! Together you can apply for a grant for a neighborhood beautification project: [www.kibi.org/adopt-block](http://www.kibi.org/adopt-block) 😊💧

Volunteer with KIB to plant native trees in our community and preserve trees that help clean our waterways. 😊💧

### REDUCE TRASH IN OUR WATERWAYS

Avoid single-use bags and other plastics that often find their way to and pollute our waterways. 💰💧

Pick up trash in your yard and community to keep it out of our waterways. 💧

Participate in the Great Indy Clean up in Spring and Fall ([kibi.org/great-indy-cleanup](http://kibi.org/great-indy-cleanup)), and help with the annual White River Cleanup (second Saturday in April). 😊💧

ALWAYS DISPOSE OF MOTOR OIL, CHEMICALS, AND PAINT through Indy's **Tox Drops** to avoid contaminating the places kids play, wildlife lives, and where our drinking water comes from: [www.indy.gov](http://www.indy.gov) 💧



## ALL THINGS WATER

*What a homeowner should know*

- ⌚ SAVE TIME
- 💧 CONSERVE & IMPROVE WATER
- 💰 SAVE MONEY
- 😊 BE HAPPIER & HEALTHIER

As a new homebuyer you can make a positive impact on the new community you move into! You don't have to do it all at once, but consider how small steps can make your family, your home, your yard, and your community healthier, more affordable, and beautiful.

## IN AND AROUND OUR WATERWAYS



### GRAB A CANOE/KAYAK, PADDLE, AND LIFE PRESERVER AND HEAD TO THE NEAREST RIVER ACCESS POINT to

be amazed at the plants and wildlife along our waterways (check out locations along the White River and Fall Creek). 😊

Learn more at Friends of the White River, [www.friendsofwhiteriver.org](http://www.friendsofwhiteriver.org)

**JOIN A ROW WATERWAY COMMITTEE** near you to be a part of local projects and efforts along Central Canal, Fall Creek, Little Eagle Creek, Pleasant Run, Pogue's Run, and White River. 😊

Find the meetings at [www.ourwaterways.org/events/](http://www.ourwaterways.org/events/)

**TAKE A RUN, BIKE, WALK YOUR DOG, OR JUST SIT, RELAX, AND READ A BOOK ALONG A HIDDEN GEM BY A WATERWAY NEAR YOU.** 😊

### ATTEND EVENTS ALONG OUR WATERWAYS

at local parks, businesses, and museums: 😊

#### HEAR LIVE JAZZ

in Watkins Park at Fall Creek

#### SHOP THE INTERNATIONAL GROCER

along Little Eagle Creek

Watch **DRAGON BOATS** race along the White River

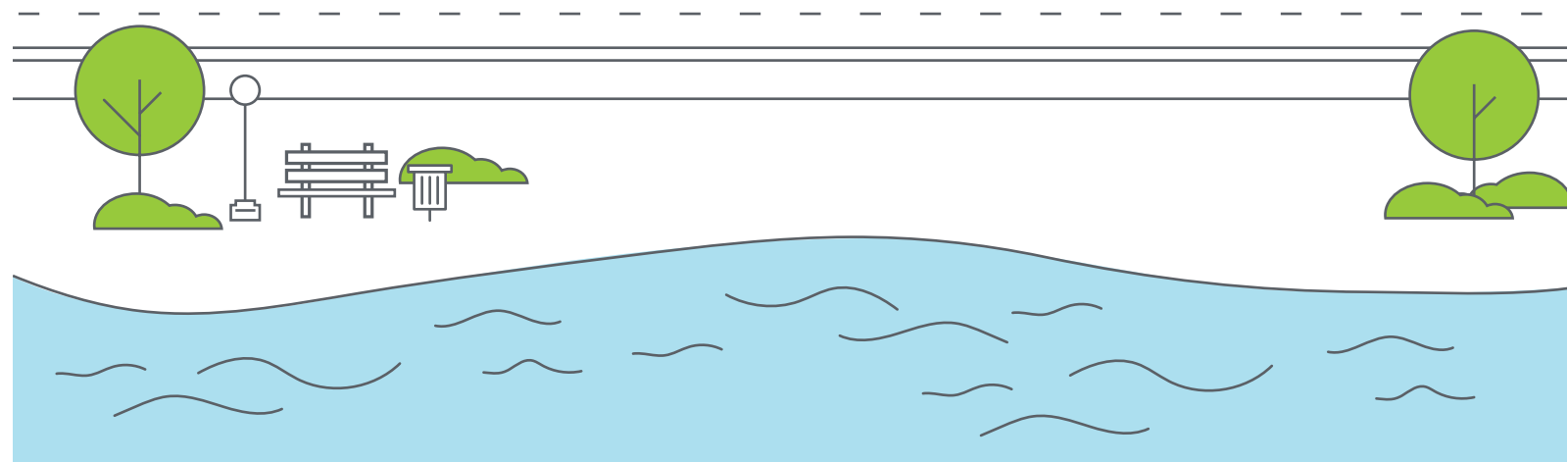
See the magic of the **LANTERN LIGHTING FESTIVAL** in Spades Park along Pogue's Run

#### ENJOY A YOGA CLASS

or **BUY A PLANT** at the Garfield Park Conservatory along Pleasant Run

#### SEE A MOVIE

along Central Canal







## IN YOUR HOME WATER CONSERVATION

Only do **FULL LOADS** of laundry and run dishwasher when fully loaded. 💰🕒



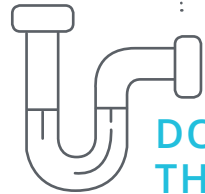
**TURN WATER OFF** while brushing your teeth and washing hands. 💰



Replace your shower heads and faucets for **LOW-FLOW, WATER-EFFICIENT OPTIONS** (toilets too). 💰



Consider a yard that doesn't require watering. And, **LIMIT ANY NECESSARY WATERING** to 2 - 3 times per week, water early or late in the day, and avoid using water during times of drought. 💰🕒



### DOWN THE DRAIN:



#### DON'T POUR COOKING FATS, OILS AND GREASE

down the sink - dispose of them in the trash (after they cool and solidify). Dry wipe greasy pots first before washing them. 💰🕒



#### DON'T FLUSH MEDICATION

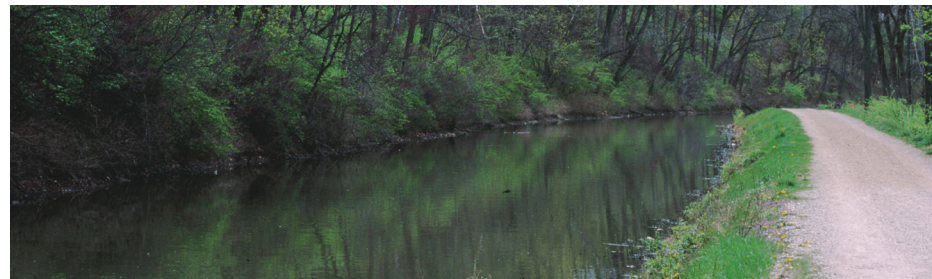
down the toilet or wash down drain. Dispose of at the Sheriff's Department, local health clinics and some drug store locations. 🕒



Try to use the **LEAST TOXIC, MOST ENVIRONMENTALLY-FRIENDLY CLEANING PRODUCT** for the job. 😊🕒



**ONLY FLUSH MATERIALS** that will break down in water and are **INTENDED TO BE FLUSHED** - no plastics or moist towelettes 💰🕒



#### FOR MORE CONSERVATION TIPS, VISIT

- [www.indiana.clearchoicescleanwater.org/conserve](http://www.indiana.clearchoicescleanwater.org/conserve)
- [www.citizensenergygroup.com/My-Home/Conserve-Save/Be-WaterWise](http://www.citizensenergygroup.com/My-Home/Conserve-Save/Be-WaterWise)

## WATER AND SEWER UTILITIES: WHAT YOU SHOULD KNOW 🕒

There are minimum monthly fees for water/sewer service in addition to volume charges

There may be a deposit required to establish service unless creditworthiness can be established.

Homeowners are responsible for care and maintenance of water and sewer lines in their homes and in their yards, up to the main.

The meter pit and pit lid are the responsibility of the customer and should be accessible (clear of debris) at all times.

Some homes are on a septic system. Should the septic fail, a homeowner may be required to connect to a sanitary sewer by the Marion County Health Department. Costs for sewer installation is the sole responsibility of the homeowner. Certain neighborhoods are targeted for the **Septic Tank Elimination Program (STEP)** through 2025 and are eligible for Citizens Energy Groups' STEP programs and pricing. Notifications are sent to eligible residents. All others are not eligible for the program or pricing.

Visit **CitizensEnergyGroup.com** for more information.

## LEAKS: WHAT YOU SHOULD KNOW 💰🕒

Leaks can be costly to a homeowner and should be repaired as quickly as possible. Some leaks are eligible for bill adjustments, while others are not.

Know where your water main shut-off is located in case of a leak. If you see water flooding an area in the yard or home, call Citizens Energy Group's (Citizens) emergency line at 317-924-3311 and know that the repair of the line is still the responsibility of the customer.

Leaks in piping between walls in basements, burst lines, outdoor spigots, etc, are all considered visible leaks and are not eligible for an adjustment.

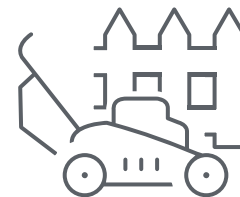
A water leak, such as running toilets, crawl space leaks, malfunctioning water softener and sump pumps are considered hidden leaks, and not visible, and may qualify for an adjustment.

Irrigation leaks can result in high water consumption and can be costly. These leaks are not eligible for adjustments and are important to repair. Leaks in the meter pit, at fittings, or couplings are the responsibility of the homeowner to repair. If the leak is prior to the meter, once detected by Citizens, the homeowner is notified and given 30 days to make the repair to prevent disconnection.

Underground leaks under your home slab or in your service line may be eligible for adjustments with proof of repair.

Each account may qualify for a hidden leak adjustment one time only.

**TRY THIS:** To test your toilets you can do a simple dye test by putting food coloring in your tank and leaving it for 15 minutes. If the colored water has leaked into your toilet bowl, you have a toilet leak and may need to replace your flapper or toilet if it cannot be repaired.



## IN YOUR YARD

**REMOVE INVASIVE PLANTS** and replace them with native plants and trees to promote healthy lawns and landscapes that attract good insects like pollinators and improve water quality. Learn more at: [www.ourwaterways.org/invasives](http://www.ourwaterways.org/invasives) 💰🕒🕒



**MAINTAIN YOUR CAR** so that no motor oil, antifreeze, or other chemicals wash off into our waterways. 💰🕒



Reduce water use and lawn mowing by **PLANTING NATIVE PLANT GARDENS** that support pollinators and birds. 💰🕒🕒



**COLLECT RAINWATER** in rain barrels to water your gardens and reduce runoff. 💰🕒

#### PLANT A VEGETABLE GARDEN

or join a community garden to grow healthy, affordable, fresh food to enjoy or share. 💰🕒



**PICK UP PET WASTE** and properly dispose of it so that nutrients don't wash off and pollute our waterways. 🕒



#### DIRECT YOUR GUTTER DOWNSPOUTS

to a rain garden with native plantings to absorb storm water and replenish our groundwater supplies. 💰🕒

#### AVOID USING FERTILIZERS

and lawn chemicals that could wash off and harm aquatic life. 💰🕒🕒



## NEED UTILITY ASSISTANCE? FINANCIAL ASSISTANCE:

Citizens offers a limited **Line Repair Program**. The program is income-based and will repair gas, water, and/or sewer lines in need of repair due to leaks. Contact 211 for a referral.

Citizens offers flexible payment. You can request flexible payment arrangements online. (Registered Accounts)

Citizens' **Warm Hearts Warm Home** utility bill assistance is available to qualified customers. Customers can inquire online. (Registered Accounts)

Contact Connect2Help 211 for referrals to other basic needs.